

JUNNES HENNING.

INTERESTS

LINUX OPERATIVE SYSTEM
OPEN SOURCE SOLUTIONS

PROCESSES AUTOMATION
CLOUD TECHNOLOGIES



ABOUT ME



I am a professional in administration, support and maintenance of IT infrastructures, specialized in Unix / Linux platforms servers, with 10 years of experience and certified in ITILv3. I am dedicated to evaluate physical and cloud infrastructure environments to make improvements that increase performance and security, optimizing key business processes through automation, adding value to each project I participate.

CONTACT ME:

ADDRESS

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SKILLS

LINUX



SHELL SCRIPTING



LAMP (APACHE / MYSQL / PHP)



HTML CCS



MAGENTO



WORDPRESS



WEB SERVICES: DOMAINS / DNS, SSL / HOSTING / CPANEL / CDN



WEB SERVERS TUNING



ONE PAGE SEO



EXPERIENCE



LogosCorp

3 años 11 meses

Support Manager

June 2018 - Present (2 years 2 months)

Chua, Estado Miranda. Caracas, Venezuela

Administration, Support and Maintenance of 200+ Linux and Windows Physical Servers, Virtualized Servers and Cloud environments (cPanel, WHM, SSH, IIS). Web hosting environments configuration (LAMP).

Database Administration (MySQL and MS SQL Server).

Domains and Websites Migration (Magento, Wordpress, etc.), Information Security, Bash Scripting.

Linux Servers Performance Tuning (Redis, Varnish, Mamcached, Cloudflare, MySQL/InnoDB).

Hosting Platforms Administration, Support, and Maintenance (Bluehost, DigitalOcean, AWS, GoDaddy, Hostgator).

SSL Certificates Validation and Installation.

Git/BitBucket Platform Administration.

Changes Deploy to and from Development and Production Servers using Git repositories.

Network and Communications Infrastructure Administration (Routers, Switch, Load Balancers, Firewall, etc.).

CloudFlare CDN Platform Administration.

MAIN SKILLS

- SUPERVISION STAFF
- HIGH-PERFORMANCE TEAM LEADERSHIP
- IMPLEMENTATION SYSTEMS

CERTIFICATIONS

- ITIL Foundations v3

HONORS-AWARDS

- Certification ITIL Foundations v3

LANGUAGES

SPANISH



ENGLISH



IT Support (FrontEnd and BackEnd).

Branding SEO Jobs.

Project Support Programmer

September 2016 - June 2018 (1 year 10 months)

Miranda, Venezuela

Management, Support and Maintenance of 200+ Linux and Windows Servers, Virtualized and over Cloud platforms (cPanel, WHM, SSH, IIS), Web Hosting environments configuration, Data Base Administration (MySQL / MS SQL Server), Domains and Web Sites Migration (Magento, Wordpress, etc.), Information Security, Bash Scripting.

Management, Support, and Maintenance of Hosting Platforms (Bluehost, DigitalOcean, AWS).

SSL Certificates Configuration.

Git/BitBucket platform Administration. Changes Deploy from/to Development and Production Servers working with Git repositories.

IT and Networking Administration (Routers, Switch, Load Balancers, Firewall, etc.).

CloudFlare CDN platform administration.

Technology and Infraestructure Support (FrontEnd y BackEnd).

Soporte SPI, C.A.

7 years 7 months

Information Technology System Manager

April 2013 - August 2016 (3 years 5 months)

Miranda, Venezuela

IT Management, Services Management (Active Directory, DHCP, DNS, Proxy, VPN, Printing, Storage, Databases), Human Resources Management, High Level Working Teams Management, Servers Management (Windows, Linux, UNIX), Virtualization Platforms Management (Hyper-V, QEMU/KVM, VMware, Oracle VBox), Hosting and Web Sites Platforms Management (cPanel, Sentora, zPanel, Drupal, Joomla, Wordpress), Fortinet Appliance Management, Microsoft System Center Administration (Configuration Manager, Service Manager), OpenSource Solutions Based Integrations and Implementations (GLPI, OCS Inventory, Nagios, Zabbix, Cacti, Zimbra, LDAP, BonitaBPM, SuiteCRM, Clonezilla Server, Endian Firewall, PaperCut, Asterisk, Moodle), PABX/VoIP Management (Elastix, Vicidial), Project Management (Windows to Linux Migrations, Hosting Migrations, Operative Systems and Software Platforms Homologation, IT and Networking Upgrades, Design and Upgrade of Disks Images, Web Sites and E-Learning Platforms Implementation and Upgrade.

Tech Support Coordinator

February 2009 - April 2013 (4 years 3 months)

Miranda, Venezuela

Coordination, On-Site and Remote Support on MOVISTAR Project, Tech Support of 3000+ users including Canaima Tower (Movistar Core Offices in Venezuela) and Service Centers in Gran Caracas Region. SAP Support R3/RP4 (installation and software debugging), VIP Support (President, Vice-President, Managers, and Assistant Managers of all Departments). Responsibilities Delegation and Decision Making, Daily Management Report of Internal Customer Department (IT Helpdesk), Assistance Control, Special Activities, Extra Hours. Regional Remote Support to all Locations in Venezuela.

Toyoavila, C.A.

Systems analyst

September 2006 - February 2009 (2 years 6 months)

Miranda, Venezuela

Windows Network Administration, Servers Administration (Active Directory, DNS, DHCP), Tech Support to Users, Oracle Database Management, Computers Repair and Maintenance, Printers Repair and Maintenance, Analog PABX Administration, Projects Coordination and implementation, Weekly Activities Reports. Networking and Communications Management, End-Users Support, Schedule Backups (Daily/Weekly/Monthly).

EDUCATION



IUTIRLA

Technology / Computer engineering technician (2001 - 2003)